

tool 31 What Information is Needed for the MRM?

Factsheet

Depending on the type of engagement in the MRM, organizations may provide many or few details about cases of violations to the UN¹². Some organizations may use a standardized MRM case incident report form developed by the UN in-country, while others may provide information or alerts using other formats, or simply orally.

Generally speaking, the following information is useful for the purposes of reporting grave violations to the MRM:

- **Who:** who is the victim?
Who is the source of information?
Who is the perpetrator?
- **What:** what happened?
What violation is at stake?
- **When:** when did the incident take place?
When did the organization hear about it?
- **Where:** where did the incident take place?
- **Follow-up:** what action was taken after the incident (response, advocacy, protection, etc.)?
Who else is providing support to the victim(s)?

related tools

-  **tool 32** – Checklist
'Documenting cases of grave violations'
-  **tool 33** – Annotated case study
'Recognizing the grave violations'

¹² The MRM Field Manual developed by the Office of the SRSg-CAAC, UNICEF and DPKO in April 2010 contains further guidance on what details would be useful (pp. 23-24).